



### **Confidentiality**

1. Control Union is responsible for the management of all information obtained or created during the performance of inspection activities. Control Union shall inform the client, in advance, of the information it intends to place in the public domain. Except for information that the client makes publicly available, or when agreed between Control Union and the client (e.g. for the purpose of responding to complaints), all other information is considered proprietary information and shall be regarded as confidential.
2. When Control Union is required by law or authorized by contractual commitments to release confidential information, the client or individual concerned shall, unless prohibited by law, be notified of the information provided.
3. Information about the client obtained from sources other than the client (e.g. complainant, regulators) shall be treated as confidential.